Over the past year, our relationship with technology has changed dramatically. Our newfound reliance on technology to work, learn, and communicate has brought about increased concern over online safety.

At Google, we know the most helpful thing we can do is protect our users online, and give them one less thing to worry about. That’s why we invest in industry-leading privacy and security. To learn more about our privacy & security features visit g.co/safety.

7 in 10 Americans spent more time online in 2020 than ever before

56% are more concerned about their online safety than ever before

Most searched “is ___ safe?” in 2020

1. Is ordering online safe?
2. Is using a debit card online safe?
3. Is buying online safe?
4. Is registering to vote online safe?

Did you know? Every day Google Pay encrypts 150 million people’s payments

Did you know? Google’s Password Checkup can automatically alert you if we have detected a saved password in a data breach

Concern around online security has increased as more things we do, such as banking, entertainment and shopping, moved online.

66% communicated/connected more online (via video calling, email) than ever before

Among Americans who used video conferencing services in 2020:

84% are using these more for work

87% are doing this more to connect with family & friends

“How to stay connected” was searched more than ever in 2020

Did you know? Every day Google Meet secures 7.5 billion minutes of meetings

February 2021

Source: IPSOS survey conducted on behalf of Google. Conducted online among n=3156 Americans, age 18+, between 12/18 – 12/22, 2020. The credibility interval for the survey is +/- 2 percentage points.

Source: Google Search Trends data (US, 2020).